

From: [Sander, Janelle Ann](#)
To: libnews-l@listserv.illinois.edu
Subject: COVID-19: Library Due Dates, Overdues, and Renewals
Date: Friday, March 13, 2020 4:19:27 PM
Attachments: [image001.png](#)

Hello,

In an effort to minimize the impact of limited Library hours and services, and as a response to concerns about library materials running out of renewals or incurring fees during the next few weeks, Central Access Services will work with patrons to extend courtesy renewals for local items. Please have patrons contact Central Access Services by email (circlib@library.illinois.edu) or by phone (217-333-8400). For items that have already gone to “Lost-System Applied” status, have patrons contact the Library Billing Office (libbill@library.illinois.edu or 217-333-8288) for assistance.

For items checked out from I-Share, patrons should contact the owning library for assistance.

Please let me know what questions you have.

Thank you,

Janelle

JANELLE SANDER

Patron Services Manager

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