

From: [Tolliver, Tracy M](#)
To: libnews-l@lists.illinois.edu
Subject: Safer Illinois App
Date: Monday, August 17, 2020 4:45:01 PM
Attachments: [image001.png](#)

Dear Colleagues,

“As we know, the Safer Illinois smartphone app and protocols are a work-in-progress, so we’re asking for everyone’s patience. The app does not authorize building entry without a successful negative test. And, indeed, you must not enter the library or another university building without a successful negative test. Once you have a test and the results are negative, your status will change to yellow and your building entry will be authorized. The “user experience” leaves a bit to be desired, but we’re sure it will improve. Keep Calm and Test On.” – Dean Wilkin

To build on the [email sent from Chancellor Jones on August 13](#), Library IT would like to help clarify a few items that are a bit confusing. Of course, this is all subject to change with the next Safer Illinois app update.

The app is titled, Safer Illinois, and the logo has a dark blue background, with a light blue outline of Illinois on it and a small, white, medical-style cross in the middle. The logo is attached as a .jpg to this message for reference. We have heard that there are multiple apps in the Google Play store for android and iOS App Store that can be confused with this one, hopefully this description helps.

If you are experiencing battery drain issues, we suggest you temporarily turn off the ‘Exposure Notifications’ function in the app until this can be made more efficient in future updates. You can do this by going to the gear in the upper right corner, then scrolling down to COVID-19 >> Exposure Notifications, and disabling it. If you do not use Bluetooth for any other apps on your phone, you may want to make sure it is also disabled in the Phone Settings.

If you connect your NetID when you install the application, your test results from the campus testing sites should automatically be updated in your ‘View Health History’ section found near the bottom of the app home page. Check ‘View Health History’ to see if your current test results are reflected in the app.

The ‘Status Card’ is driven by the test results and associated rules defined by the Health Department in consult with the University. The best status you can have at this time is Yellow, Recent Negative Test. This will translate to Building Access Granted. Orange, Potential Exposure, will often mean that your test results have aged out (currently meaning they are older than 4 days, this is configurable). Orange will translate to Building Access Denied. We are currently not aware of other variables actually driving this status. This application and Status Card are not integrated with campus card swipe access and will not automatically make updates to your card swipe access. It is simply a way to convey your building access eligibility based on your testing activity at this time. Later this week, the Library Back to Onsite Work Planning group will share detailed information regarding the methods that will be used to check COVID test status for our building access processes. Watch for an email from Chris Prom.

Here is the primary campus website for the Safer Illinois App, with links to several more detailed information sources, <https://safer.illinois.edu/>. We encourage you to provide your feedback directly to the campus team for the quickest consideration ([Technology Services Help Desk](#)), however, feel free to reach out to Library IT for support assistance with installation if needed, 217-244-4688 or help@library.illinois.edu.

Kind Regards,

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